

## Responding to COVID-19

Update 3/25/20

Our original "Responding to COVID-19", issued on March 16, 2020, is updated as follows. All other provisions remain unchanged.

- COVID-19 Testing

No plan amendment is required when adding coverage for COVID-19 testing at 100% with no deductible, coinsurance or co-payment.

- Actively-at-work

Plan members considered actively-at-work, or otherwise covered pursuant to the terms of the plan, the day prior to closure of the business may be considered actively-at-work no earlier than March 1, 2020 through the current Policy Year. For the purposes of this provision, "closure" includes temporary furloughs or reduction in hours of some or all members.

Policyholders are required to provide notification of closure or furloughs that includes a member list with the following information for each affected member: date of hire, effective date and furlough date. Notices must be received within 60 days of the closure or furlough. Premium must be paid for all plan members considered by the policyholder to be covered and actively-at-work during the billing month. No plan amendment is required.

Notices may be sent to their Business Development Manager or Account Manager.

- Stop-Loss premium payment grace period

Premium payment may be made within 60 days of the due date until further notice. No notification will be required.