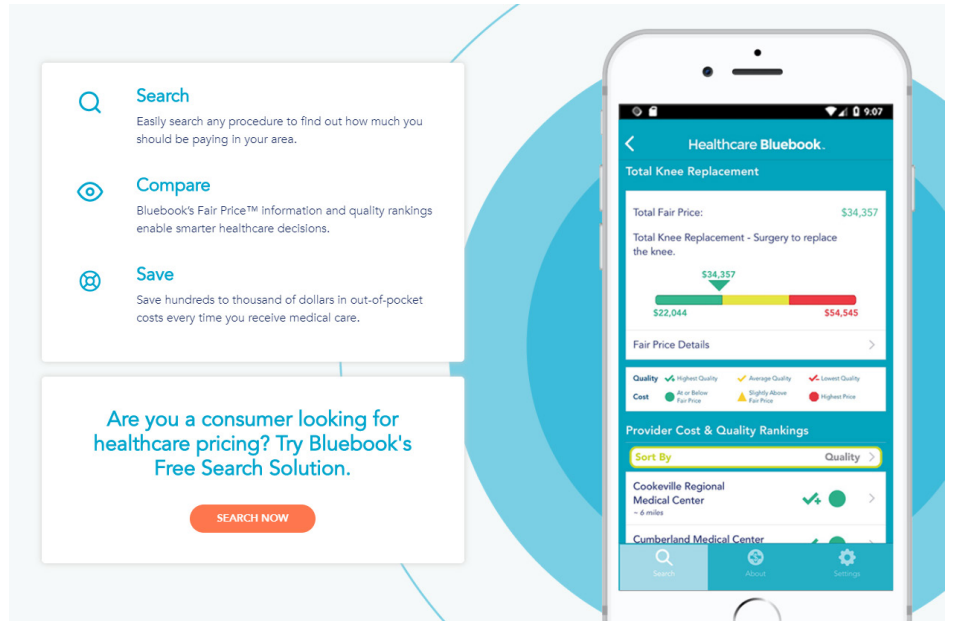


# Member Engagement

Equinox is an advocate of employee engagement to help lower plan utilization. We have several partner programs that we implement to help your employees be better healthcare consumers. We help steer members to lower cost and higher quality options through plan education.



## EMPLOYEE COMMUNICATIONS

Your members have complete access to our staff for all benefits questions. Equinox services all employee benefit issues including claims, enrollment, eligibility, and technology concerns.

Our Team handles the planning, facilitating and staffing of:

- Face to face meetings in groups or one-on-one
- Enrollment call center
- Recorded webinars
- Personalized emails
- Text message alerts
- Employee Benefits Guidebook
- Cost Savings Education

